

To: All Physicians and Staff
From: Gary Foley, VP Professional Services
Date: March 18, 2020
Re: **Bulletin #4h - Non-Urgent Professional Services Suspended**

Non-Urgent Professional Services Suspended

Effective immediately all non-urgent professional services across Horizon are suspended.

This includes therapeutic services, laboratory services, diagnostic imaging, services provided at the Stan Cassidy Centre for Rehabilitation, pharmacy, and electrodiagnostics and respiratory therapy.

Horizon will remain available for urgent outpatient cases as determined by the service departments.

This suspension is the next step in helping Horizon effectively allocate and sustain its staffing resources and prioritize services as part of its response to the global Coronavirus (COVID-19) outbreak.

All affected patients and clients are being contacted by the service departments to cancel their appointments and to assure them they will be contacted by Horizon directly to reschedule when the situation allows.

For a detailed list of affected non-urgent services please visit Horizon's [website](#).

We will provide updated information as services continue to change, or when they return to normal.

Thank you for your support as we navigate this crisis together.

Gary Foley
VP Professional Services