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Update to Visitor Restrictions

As we move together through the recovery phase, there continue to be restrictions on visitors to Horizon facilities, with the following exceptions:

TWO designated healthy visitors and no more than one visitor at a time (if one designated visitor requires a support person, the support person becomes the designated visitor):

- Palliative Patients / End-of-life Care

ONE designated healthy visitor for:

- Intensive Care, Critical Care and Neonatal Intensive Care
- Labour and Birth and Post-Partum Patients
- Pediatrics

The designated visitors will be required to maintain physical distancing and limit their interactions with staff, patients and other designated visitors. They must leave the patient's room when staff are conducting procedures.

At discharge:

- **One** healthy individual is allowed to pick up discharged patients.

For Emergency Departments:

- **One** support person for patients requiring assistance.
- Only **one** person per pediatric patient is allowed. (Parent or caregiver only.)

For Outpatient Departments:

- **One** support person only for patients requiring assistance.

All designated visitors must monitor themselves for COVID-19 symptoms before each visit. Active screening of patients and designated visitors will continue, and all patients and designated visitors must wear a mask.

These visitor restrictions have been updated from what was previously shared in [Bulletin #4b – COVID-19 – Corporate Update – Mar 18 2020](#).

Bulletin #46: COVID-19 May 20, 2020



[WHO Academy Mobile App launched](#)

The World Health Organization (WHO) Academy has launched its mobile app designed to enable health workers to expand their life-saving skills to battle the COVID-19 pandemic.

It delivers mobile access to a wealth of COVID-19 knowledge resources developed by WHO, including up-to-the-minute guidance, tools, training, and virtual workshops to support health workers in caring for patients infected by COVID-19 and in protecting themselves as they do their critical work.

Download the WHO Academy's COVID-19 mobile learning app for your [iPhone](#) or [android phone or tablet](#).

If you are looking for specific COVID-19 related information, [Library Services](#) is available at Library@HorizonNB.ca.

[Reminder: Changes to Daily Bulletins](#)

All-user bulletins will now be sent Tuesday and Thursday afternoons, and Wednesday and Friday mornings. Previously these were sent daily from Monday to Friday.

There continues to be exceptions for urgent COVID-19 related information that has been approved by the Executive Leadership Team and/or Corporate Director of Communications and Community Relations.

The utilization of Horizon-wide all-user email communication continues to be suspended.

[SNB Scheduled Outages for Horizon](#)

Due to necessary infrastructure security patching, applications/services outages are scheduled for ALL Horizon areas. Click [here](#) to view the full outage schedule.