Bulletin #49: COVID-19

May 29, 2020



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Prevent the Spread of COVID-19

As an organization we must be leaders in the fight against COVID-19 by following public health advice. This means, we must set an example by always:

- 1. Practicing proper hand hygiene;
- 2. Practicing physical distancing; and
- 3. Wearing a mask physical distancing is not possible.

Effective immediately, patients and designated visitors who refuse to wear a mask will not be permitted to enter our facilities. People showing no symptoms, or even minimal symptoms can transmit COVID-19, and masks are worn to protect sick and vulnerable patients in our facilities, and our staff.

Over the coming weeks these three key public health measures will be emphasized on our public channels.

As a reminder, we encourage you to display these <u>posters</u> for staff.

COVID-19 Testing for Travelers to the Campbellton Region

As a result of the outbreak in the Campbellton area, Public Health has requested that Employee Health facilitate precautionary swabbing all health care workers who have travelled to the Campbellton Region. This includes Whites Brook to the Village of Belledune, including Tide Head, Atholville, Campbellton, Dalhousie, Eel River Dundee, Eel River Bar First Nation, Balmoral, Charlo and Belledune.

If you have travelled to this area since May 15 please contact your local Employee Health office to arrange this. There is no requirement for self-isolation however we do require you to self-monitor and stay home if you develop any symptoms.

As with every employee, please remember to wear your mask when unable to maintain physical distancing.

Reintegration of Volunteer Services

Over the last two months, volunteer services were suspended. As Horizon begins to reintroduce critical and urgent services,

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we will also begin the process to bring volunteers back into our organization where appropriate.

Volunteer programs that will resume include: Gift Shops, Coffee Shops, Auxiliary, gardening and plant care, Patient Experience Advisors, and special projects. Greeters and host/hostesses may be brought back with modified tasks.

Managers that have an interest in utilizing a volunteer, which meets the above criteria, can consult with their local Volunteer Resources office to discuss further.

To decrease the risk of spreading infection, volunteer roles that have direct patient or patient environment contact will not be resuming at the present time. They include escorting outpatients in wheelchairs, baby and neonatal Cuddlers, Recreation, Friendly Visiting, Palliative Care, Emergency Department, Oncology, Pet Therapy, and in-person emotional/peer support programs.

All returning volunteers will be required to complete new COVID-19 education, and mandatory learning, which includes privacy and confidentiality. This will ensure they have the information they need to safely and securely enter our facilities.

Recruitment of new volunteers is temporarily on hold.

Volunteer Resources Contacts
Saint John – <u>Julia.Brooks@Horizonnb.ca</u>
Fredericton – <u>Tracey.Fraser@Horizonnb.ca</u>



Moncton – <u>Jennifer.Young@Horizonnb.ca</u> Miramichi – <u>Lori.Sabo@Horizonnb.ca</u> Upper River Valley – Shelly.Hubbert@Horizonnnb.ca

Sharepoint Outage

An outage is scheduled from Friday, May 29 at 6 p.m. to Sunday, May 31 at midnight.

During this outage, a read-only version of the intranet and collaboration sites (Skyline, SharePoint.rha-rrs.ca etc.) will be available.

GNB Update

Public Health reported three new case of COVID-19 on May 28.

The new cases are:

- an individual under 19 in Zone 5 (Campbellton region);
- an individual between 40 and 49 in Zone 5; and
- an individual over 90 in Zone 5.

The current active cases appear to have a connection to a health care professional who worked in the Restigouche area who travelled to Quebec earlier this month and did not self isolate upon return.

Zone 5 transitioned back to Orange level on May 27 under the province's COVID-19 recovery plan. All other zones in New Brunswick will remain at the current Yellow level. As a result of

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the outbreak, activities previously scheduled to be permitted on May 29 will be delayed by one week to June 5.