

To: Moncton area staff and physicians
From: Karen McGrath, President and CEO
Date: Oct. 13, 2020
Re: **A Letter From Horizon's CEO: Moncton Area Thank You**

If the COVID-19 pandemic has taught us anything, it's the importance of health care. The people of Moncton, and New Brunswick, rely on our team to be there for them in their time of need – often when they are most scared and vulnerable.

As the current outbreak continues and the Moncton area remains in the Orange Phase, I want to take a moment to acknowledge the swift response of our Horizon team. You pulled together, once again, when called to action. Thank you for everything you do to keep our patients and clients safe, and for supporting each other and our health care partners in serving our community.

Our acute care teams and the COVID-19 Assessment Centre staff have quickly responded to the task at hand. Over the Thanksgiving weekend, assessment centre staff contacted the growing number of patients awaiting an assessment and completed a record number of swabs. As well, our phlebotomy team moved their clinic to a new site inside the Coliseum. This dedication does not go unnoticed. Thank you for stepping up during this busy time.

But they are not the only ones — every discipline and department have adjusted their focus. The Orange Phase means you may be temporarily isolated from friends and family who provide you strength and a much-needed break. For some, this may have really hit home over the Thanksgiving weekend. I encourage you to do what you can to take care of yourself and find ways to connect with loved ones safely and be there for one another.

Health care is certainly not an easy job, but I hope each of you finds comfort knowing you are helping others and your work is appreciated. Not only are you experiencing the same unknowns as the rest of the world, but you are doing it all while working to keep people safe and healthy.

Together, we will get through this, as we always do.

Sincerely,
Karen McGrath
President and CEO