

#### In This Issue

Have you earned your stripe?

Horizon researchers receive eligibility for CIHR funding

Mandatory cybersecurity training

Kronos outage and regular scheduled monthly server downtimes

Secure communications solution (MBMD) Apple iOS performance

National Bereavement Day

International Survivors of Suicide Loss Day

Flu vaccine precautions ordered by Public Health

Saint John Regional Hospital planned power outages cancelled

Coordinator of Horizon's Stanley Health Centre appointed

#### HORIZON BULLETIN



#### Have you earned your stripe?

To date, 65 per cent of Horizon employees and physicians have received their flu vaccine – way to go!

Every day, Horizon employees encounter vulnerable populations who are at high risk for complications, if infected with the flu. By receiving the vaccine, you are earning your stripe and doing your part to protect patients, colleagues and your community!

Every department that reaches 85 per cent or above participation by Wednesday, Dec. 2 will be entered to win a team coffee break. The draw will take place Friday, Dec. 4 and there will be a winning department in each region.

Employee Health has been busy visiting departments throughout all Horizon facilities. If you missed them, please reach out so they can ensure you are not missed.

Click here for more information and for Employee Health contact information in each area.

## Bulletin #20: Horizon Information

Nov. 17, 2020





Horizon researchers receive eligibility for CIHR funding

Horizon researchers are now eligible to qualify for funding through the <u>Canadian Institutes for Health Research (CIHR)</u>, Canada's largest health research grant-funding organization.

This agreement provides our researchers the opportunity, for the first time, to reference their affiliation with Horizon when applying for grant funding through the CIHR, which invests more than \$1 billion into health research projects across the country annually.

Horizon's <u>Research Services</u> recently received formal approval to receive and administer research grant funding through the CIHR.

This is an important agreement that opens a vital new funding stream for our researchers, one that will surely support the many exciting projects taking place at Horizon well into the future.

Click <u>here</u> for more on this. Anyone interested in preparing an application for research funding consideration under the CIHR is encouraged to contact Horizon Research Services at <u>ResearchServices@HorizonNB.ca</u> for additional support.



#### **Mandatory cybersecurity training**

Horizon, and the entire health care industry, increasingly rely on technology that's connected to the internet: from patient records and lab results to radiology equipment and hospital elevators (not to mention financial, human resource, and operational programs and files). These technologies are often vulnerable to cyber attacks.



Cyber attacks can lead to patient privacy breaches, hijacked systems, misdiagnoses or even shut-downs of major facilities. If systems are disrupted even in a minor way over the internet, it can have a profound impact on patient care and safety.

All Horizon employees play a key role in helping to protect our patients and families from cyber threats, so Horizon is launching mandatory Cybersecurity Training.

The training will be deployed on Wednesday, Nov. 18, 2020. Employees have until Friday, Dec. 18, 2020 to complete the training. Horizon's goal is to ensure 100 per cent of internal staff and physicians complete the training.

To help, we're going to give out a prize! Everyone that completes the training by Dec. 18 will be entered to win a swag bag of awesome Horizon and Beauceron goodies.

Click <u>here</u> for more information, or visit the new Cybersecurity page on <u>Skyline</u>.



### Kronos outage and regular scheduled monthly server downtimes

This is to inform you that we are planning an update to **Kronos** the week of Nov. 23.

During this period, Workforce ESP / Timekeeper applications will not be available.

Click <u>here</u> or more information on the Kronos update, as well as for information on the monthly downtimes.



### Secure communications solution (MBMD) Apple iOS performance

Apple MBMD version: There are two versions of MBMD available in Apple's App Store: MBMD and MBMD2.

The version that should be used on Apple devices is MBMD. It is fully operational with the most current version of iOS 14. The primary reason we are not yet using MBMD2 is the custom sound



profile is <u>not available</u> with MBMD2 and modifying the alert sound length has no effect. MBMD2 only triggers the tri-tone sound which is short and not very alerting.

Apple iOS 14 (14.1/14.2) update information: The latest update to Apple software (iOS 14.1 & 14.2) has caused some users to have difficulty signing into MBMD immediately following this Apple update.

MBMD is fully operational with the most current version of iOS 14. Most users can access MBMD within a few minutes following the update.

Click <u>here</u> for more information on how to restore MBMD to its normal function. For any MBMD assistance, please contact <u>SecureCommunications@HorizonNB.ca</u> or contact the SNB Service desk at 1-844-354-4357 or service@SNB.ca.



**National Bereavement Day** 

Horizon's Palliative Network would like to acknowledge today, Nov. 17, is National Bereavement Day in Canada.

The <u>Canadian Hospice Palliative Care Association</u> is recognizing today by inviting Canadians on a shared journey that fosters compassion and encourages them to cope with their grief by supporting each other through living and grieving. Grief and bereavement are natural experiences, though unique to each person.

While Horizon staff and physicians have strived to support others through this barrier, you may also have been on the other side and experienced the loss of a loved one. This is a complex time and we would like to take this opportunity to offer our empathy to you and support you with a reliable list of resources.

Click <u>here</u> for more information.

### Bulletin #20: Horizon Information

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**International Survivors of Suicide Loss Day** 

The below message is distributed by Brandi McHarg, Horizon Community Prevention Coordinator Addictions and Mental Health.

Saturday, Nov. 21 is International Survivors of Suicide Loss day. This is a day where survivors of suicide loss come together to find connection, understanding and hope through their shared experience.

Together with the Canadian Mental Health Association of New Brunswick, you are invited to join our webinar where field professionals and survivors will gather to discuss advice and experiences on loss by suicide.

Click the <u>here</u> to register.



Flu vaccine precautions ordered by Public Health

Public Heath is reporting adverse events in three individuals who received one specific batch – **FluLaval Tetra Lot # KX9F7** – of influenza vaccine which consisted of approximately 85,000 doses.

As a precaution, providers who have remaining inventory of this batch will not administer any more doses until the situation can be further investigated.

All doses remaining from other batches will continue to be administered. The adverse events were reported in three adults who received the vaccine between Oct. 2 and 20.

The neurologic symptoms, which included sustained numbness or weakness of the face and/or limbs, occurred within seven days of receiving the vaccine.



To date, New Brunswick has received over 420,000 doses of influenza vaccine, which represents a 26 per cent increase compared to last year.

Click here for more information on this.



#### Saint John Regional Hospital planned power outages cancelled

Please be advised the upgrade of the electrical switchgear at Horizon's Saint John Regional Hospital (SJRH) has been cancelled. The Nov. 20 and 21 planned electrical shutdowns will no longer take place.

The Facilities Engineering and Property Management (FEPM) at SJRH would like to thank everyone for their input and understanding. When this upgrade is ready to move forward, FEPM will advise, in advance, all the details of the shutdowns.



### **Coordinator of Horizon's Stanley Health Centre appointed**

Lisa Lovelace has been appointed as coordinator of Horizon's Stanley Health Centre. Lisa is a talented nurse and leader who has been working for many years at Horizon's Central Miramichi Community Health Centre (CMCHC) in Doaktown. For the past year, has co-managed the CMCHC and Horizon's Boiestown Health Centre along with Lorri Amos.

Congratulations Lisa!