


Horizon Bulletin and COVID-19 Bulletin satisfaction survey results

May 13, 2021

Thank you to everyone who participated in the Horizon Bulletin and COVID-19 Bulletin satisfaction survey. Between April 9 and 15, we received 198 responses. To view the results from our last survey in July 2020, please click [here](#).

Based on the results and your feedback, we will be making changes to improve your satisfaction with our internal communication tools.

This week, you will notice some changes to how we format the COVID-19 Bulletin.

We will be adding a new icon -  - as a way of highlighting need-to-know information. This will be used for information related to protocols, or changes to Infection Prevention and Control guidance for frontline staff, or anything that directly impacts how you do your job.

While other information will still be included, based on your feedback, we felt it was important to distinguish between *Need to know*, and *For your information*.

Click [here](#) to view the April 2021 survey results.

Results

Are you satisfied with the reduction in emails since the beginning of COVID-19?

- Yes 84%
- No 16%

Do you like getting all non-urgent, non-COVID-19 corporate information in one email?

- Yes 92%
- No 8%

Is the information in the COVID-19 Bulletin relevant to your work?

- Yes 88%

- No 12%

Is the information in the Horizon Bulletin relevant to your work?

- Yes 78%
- No 22%

Does the COVID-19 Bulletin directory help you find information on Skyline?

- Yes 71%
- No 29%

The final question was open ended and we received 50 additional comments.

If you'd like to submit information for inclusion in either bulletin, please email Bulletin@HorizonNB.ca or visit this [page](#) on Skyline for more information about the Horizon Bulletin.

If you'd like to find a previous communication:

- Search the COVID-19 Bulletin Directory from the icon on the Skyline home [page](#) or click [here](#).
- Click [here](#) to search the Horizon Bulletin directory.

Thank you for your patience as our internal communication processes continue to evolve while ensuring the necessary, and sometimes critical, information reaches our employees and physicians in as timely a manner as possible.