

To: All staff and physicians
From: Christie Ruff, Regional Manager Employee Wellness and Safety
Date: Dec. 8, 2021
Re: **Changes to Employee Health On-call Service and Updated Screening Criteria**

Employee Health on-call service

We would like to take this opportunity to update you on the on-call service that Employee Health offers to all staff and physicians. Our team of dedicated nurses and administrative support have been working above and beyond through COVID-19 to ensure your questions are answered and you receive important advice related to COVID-19.

It has been a challenging fall with the management of increased exposure in community and the workplace. We are experiencing a significant increase in call volume and would ask you to do a few things before you call and leave a message:

1. Review the [Employee Health COVID-19 Skyline Page](#) to see if your question can be answered.
2. Please only leave one message versus multiple messages when you call our toll-free line at 1-833-978-2580.
3. If it is not urgent, please email EmployeeHealth@HorizonNB.ca

Thank you so much for your patience as support in this matter!

Updated screening criteria for Horizon staff and physicians

Please review the revised screening questions for employees and physicians effective Dec. 9 [below](#) and [here](#).

All posters are available on the [Coronavirus Skyline page](#).

If you answer yes to any of the questions, you are not to enter the facility.

You must contact Employee Health at 1-833-978-2580 for further screening and possible referral to a COVID-19 assessment centre.

#1: Do you have **TWO OR MORE** of the below symptoms?

- FEVER/SIGNS OF FEVER (e.g., chills, feeling hot/cold, shivers, etc.)
- NEW COUGH OR A COUGH THAT IS GETTING WORSE *
- SORE THROAT *
- RUNNY NOSE *
- HEADACHE *
- DIARRHEA
- LOSS OF TASTE OR SMELL *
- NEW ONSET OF MYALGIA (muscle pain) *
- NEW ONSET OF FATIGUE *

#2: Have you been outside of New Brunswick in the past 14 days for any reason, and have not followed Horizon Travel Guidelines?

Travel guidelines can be found [here](#).

Patient and visitor screening questions can be found [here](#).