

To: All Employees
From: Jennifer Sheils, Chief Information Officer
Date: March 17, 2020
Re: **Bulletin #3h – COVID-19 – SNB IT Requests**

Please note that all IT Requests submitted to Service New Brunswick are being prioritized to ensure resources are focused to best support Horizon during COVID-19 Pandemic Operations.

All planned service interruptions required for system upgrades have been deferred until further notice as we focus to maintain a stable network environment.

Please note that if you are requesting remote access for business continuity purposes, this should be considered only in consultation with your local Emergency Operations Center, Human Resources, and aligned with the scope of your essential duties.

