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#### **Videos on Horizon's response to the COVID-19 outbreak**

As mentioned in yesterday's bulletin, three physicians at Horizon's The Moncton Hospital held a virtual media availability with reporters from across the province on Horizon's response to the COVID-19 outbreak.

Below are links to their videos. We will be sharing these on social media in the coming days, and we encourage you to like and share!

[In this video](#), Dr. Gordon Dow, Infectious Disease Program Head at Horizon's The Moncton Hospital explains Horizon's precautions and measures in place at our hospitals and health care facilities to address the COVID-19 outbreak.

[Watch and listen](#) to Dr. Gordon Dow, Head of the Infectious Disease Program at Horizon's The Moncton Hospital talk about the

importance of infection control in preventing spread of the COVID-19 virus.

[Here](#), Dr. Ken Gillespie, Chief of Staff at Horizon's The Moncton Hospital talks about what the public must do to help manage the spread of COVID-19.

[Click here](#) to listen to Dr. Jody Enright, Horizon's Medical Director for the Moncton Area explain the referral and testing process at Horizon's COVID-19 Community Assessment Centres.

#### **GNB Update: New Cases of COVID-19**

Public Health has identified six new presumptive cases and confirmed two previous presumptive cases of COVID-19, bringing the total number of cases in New Brunswick to 17: nine confirmed and eight presumptive. There have been 771 tests administered to date in the province.

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The six new cases are:

- a male, between 40 and 50, in zone 2 (south), who had been on a cruise;
- a female, between 50 and 60 in zone 3 (central), who is a direct contact of a previously identified presumptive case;
- a female, between 40 and 50, in zone 2 (south), who had been on a cruise;
- a male, between 60 and 70, in zone 2 (south), who had been on a cruise;
- a female, between 50 and 60, in zone 2 (south), who had been on a cruise; and
- a female, between 20 and 30, in zone 2 (south), who is a close contact to a travel-related presumptive case.

As well, In an effort to allow 811 health-care professionals to support more people who are experiencing COVID-19 symptoms, a [new online tool](#) to assess symptoms is available. Using this tool will help New Brunswickers determine when they should call the 811 line, which will reduce the volume of calls we have seen from people seeking basic information.

### **Second assessment site set-up in Saint John**

A second Community Assessment Centre has been set-up in Saint John. The site is located at HOPE Wellness Centre, 4347 Loch Lomond Rd., and is by appointment only.

### **Clarification: Megamation work requests unavailable**

Until further notice, please submit all maintenance-related work requests via phone. See specific location numbers below.

#### Fredericton and Upper River Valley Area

- Dr. Everett Chalmers Regional Hospital: 452-5292
- Perth Andover: 273-7120
- Upper River Valley Hospital: 375-2500
- Oromocto Public Hospital: 375-2588

#### Miramichi Area:

- Regular business hours: 623-3030
- After hours and weekends: 626-1292

#### Moncton Area:

- Regular business hours: 857-5600
- After hours and weekends: 857-5740

#### Saint John Area:

- Saint John Regional Hospital
  - Regular business hours: 648-6300
  - After hours and Weekends: 648-7531
- St. Joseph's Hospital: 632-5501
- Charlotte County Hospital:
  - Regular business hours: 465-4489
  - After hours and weekends: 465-4444
- Grand Manan: 660-0027
- Sussex:
  - Regular business hours: 432-3210
  - After hours and weekends: 432-3100

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- Centracare:
  - Regular business hours: 649-2729
  - After hours and weekends: 649-2550
- Ridgewood Addiction Services:
  - Regular business hours: 649-2508
  - After hours and weekends: 643-1024
- Ridgewood Addiction Services: 647-7995

We understand a similar issue may be affecting other regions as well. Please contact your local maintenance supervisor if you have issues or questions.

### **Parking attendant practices**

Our parking lot attendants are equipped with hand sanitizer (Alcohol-Based Hand Rub) and clean their hands between every transaction.

This process has been implemented on the advice from Horizon's Infection Prevention and Control experts.

### **Horizon All-User Email Distribution List**

We understand that not all employees are currently receiving all-user emails, therefore the following processes have been identified to address this issue:

- Any user not receiving all user email communications should take the following steps to ensure they are promptly added to appropriate distribution list:

Send an email to [service@snb.ca](mailto:service@snb.ca) with the following information:

a) **Subject line:** All-user email lists – COVID-19 – [employee name]

b) **Email body:** User email address, primary work area

These requests will be treated with high priority and users will be added to the proper distribution list as soon as possible.

Additional information will be provided to managers about this process soon.

### **Update from Extra Mural Program**

The Extra-Mural Program (EMP) expects to face challenges – including anticipated shortages of staff and unexpected impediments to routine processes -- in the provision of care to our patients in the community during the COVID-19 pandemic.

In response, EMP has developed a business continuity plan that will help them to continue to offer excellent care to our patients, while reducing as much as possible close contact to ensure safety for both patients and staff.

They have also established a practice of screening patients prior to every visit to identify COVID-19 exposure risks, and are collecting samples for COVID-19 for the EMP patients who meet the COVID-19 testing criteria. They are also testing people who are not our patients but can't access the established COVID-19 community assessment centres due to mobility issue or other challenging circumstances

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**Education Sessions: Donning and Doffing Personal  
Protective Equipment (PPE)**

Please contact your respective local Area Infection Prevention & Control Manager to schedule an educational session for your staff on the proper process for donning and doffing PPE.

Location	Contact Person
Moncton Area	Chris Cohoon, Interim Manager <a href="mailto:Christine.Cohoon@HorizonNB.ca">Christine.Cohoon@HorizonNB.ca</a> (506) 857-5132 / 857-5595
Saint John Area	Heather Mitchell, Manager <a href="mailto:Heather.Mitchell@HorizonNB.ca">Heather.Mitchell@HorizonNB.ca</a> (506) 648-6524 / 648-7087
Fredericton and Upper River Valley Area	Josie Taylor, Manager <a href="mailto:Josie.Taylor@HorizonNB.ca">Josie.Taylor@HorizonNB.ca</a> (506) 452-5639 / 452-5320
Miramichi Area	Merita MacMillan, Regional Lead <a href="mailto:Merita.MacMillan@HorizonNB.ca">Merita.MacMillan@HorizonNB.ca</a> (506) 623-3451 / 623-3459