

To: All Staff and Physicians
From: Jennifer Sheils, Chief Information Officer
cc: Stefan Poziomka, Regional Manager Enterprise Telecommunication Services
Tim Calvert, Regional Director of Information Technology
Date: Sept. 10 2020
Re: **Hospital patient telephone access**

Patient rooms reverting to pay as you go

Effective immediately hospital inpatient phone lines are being reverted to pay as you go. The free service, which went into effect March 26 ([Bulletin #13c – COVID-19 – Hospital Patient Phone Service – Mar 27 2020](#)), has been discontinued. This reversion has come from Bell Aliant, and the services in kind they provided early in our pandemic response has ended.

At this time, some lines remain active, however deactivation will be complete within the next week.

Inpatients wishing to activate their telephone will need to follow the regular process.

While we regret not being able to continue this service for our patients, we do appreciate the ongoing support of our suppliers.