

CORPORATE UPDATE
Bulletin #75a: COVID-19 Updates
Oct. 9 2020

Alternative options for non-urgent health care

Due to the recent outbreak of COVID-19 in the Moncton area, Horizon is encouraging patients are to seek alternate options for non-urgent health care needs, rather than presenting to the Emergency Department (ED) at Horizon's The Moncton Hospital, or Vitalité's Dr. Georges L. Dumont University Hospital Centre.

As always, the EDs remain available for those presenting with urgent, critical or emergent medical conditions, however those experiencing non-urgent symptoms can expect long wait times.

To learn more about the various care options available in the Moncton area, we strongly encourage the public to visit www.sowhywait.ca. Other options for care can include contacting your family physician or pharmacist, visiting an after-hours or walk-in clinic or by phoning Tele-Care 811.

Horizon has shared this message across its social media platforms, and will be supported by radio and newspaper advertisements over the weekend and into next week.

Employee active screening at Horizon's Sackville Memorial Hospital

Horizon will now be actively screening for all employees and physicians entering Horizon's Sackville Memorial Hospital.

Before entering the facility, employees and physicians will be required to answer questions related to possible exposure and the presence of any COVID-19 symptoms. If an employee or physician answers "yes" to any of the questions, they will be asked to provide a phone number at which a nurse from Employee Health and Wellness can contact them for further screening and possible referral to an assessment centre.

The employee or physician will be prevented from entering the workplace and will have to notify their manager of the absence and reason.

Employees and physicians who leave the facility for any reason (break, meal period, or interfacility travel) will be required to be actively re-screened upon their return.

Horizon respectfully asks all employees and physicians to do their part to reduce the amount of traffic at the screening points. Please consider reducing the number of breaks taken outside of the buildings and wherever possible make arrangements to have meals onsite.

We will do our best to ensure that the active screening occurs as quickly as reasonably possible. However, to ensure that you arrive on time in your unit/department, we ask that you factor potential delays into the travel plans.

Horizon is taking very seriously the health and welfare of its employees and physicians.

We appreciate your co-operation as we institute measures designed to help keep you safe.

Enhanced visitor restrictions at Horizon's Sackville Memorial Hospital

Effective immediately, Horizon's Sackville Memorial Hospital has enhanced visitor restrictions. Due to the ongoing COVID-19 outbreak in the Moncton area, there are **NO VISITORS ALLOWED**.

Some exceptions are in place for certain patients:

ONE healthy designated visitor is permitted for patients in:

- Critical Care
- Obstetrics
- Pediatrics
- Neonatal
- Palliative Care

NOTE: TWO healthy designated visitors may be permitted for palliative patients receiving end-of-life care. The two designated visitors cannot attend at the same time.

Discharge:

- **ONE** healthy individual allowed to pick up discharged patients.

For Emergency Departments:

- **ONE** support person ONLY for patients requiring assistance.
- Only **ONE** person per pediatric patient is allowed. (Parent or caregiver only.)

For Outpatient Departments:

- **ONE** support person ONLY for patients requiring assistance.

All designated visitors will be screened and asked to wear a mask and clean their hands before entering the facility. Designated visitors are required to maintain physical distancing.

To further reduce the potential for community transmission of COVID-19 to our patients and staff, restrictions have been put in place during the Orange Phase in relation to personal items dropped off for patients and brought in by designated visitors and food for healthcare workers. For more information, [click here](#).