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## HORIZON BULLETIN



### Recognizing success during extraordinary circumstances

Every year, Horizon celebrates staff and physicians who are making a difference for our patients and clients, our organization, and our communities.

As a health care organization, we have an obligation to place patient safety and quality, research and innovation, leadership in clinical care and lifelong learning at the forefront of everything we do. Yet year after year, we proudly recognize excellence in each of these areas – those who go above and beyond our expectations.

This year has brought challenges, but it has also allowed us to recognize our many strengths. The strengths of our teams, our communities, and our province.

Our organization has been nimble in our response to the pandemic, but we acknowledged the same approach to recognizing excellence was necessary. Although we traditionally recognize individuals and groups through gatherings and award presentations, much like everything else in 2020, our official award presentations looked different this year.

At a time when we needed it most, we came together virtually to celebrate our most valuable resource – our staff and physicians.

## Bulletin #21: Horizon Information

Nov. 24, 2020



This fall, we honoured recipients of Horizon's 2020 [Quality Quest Award](#) and [Patient Safety Hero Award](#). We also celebrated [Awards of Distinction in Nursing, Leading One Horizon's](#) inaugural graduation and earlier in the year, our [retirees and dedicated and committed employees](#). I encourage you to learn more about the exceptional and unique work that is taking place at Horizon by visiting our awards and recognition page [here](#).

I also encourage you to join me in finding a renewed appreciation for the way all Horizon staff and physicians continue to exceed expectations despite the challenges presented by COVID-19. These awards represent many of the great opportunities that have emerged from those challenges and those facing our health care system overall, and I'm confident there are more.

The work of Horizon employees and the support they show for each other is inspiring and I feel fortunate to learn from this extraordinary team of skilled professionals. Whether they are finding ways to remove barriers for our patients, ensuring patient safety is always top of mind or improving processes through innovation, the team continues to go the extra mile to develop and enhance their skills, and strive for excellence in their work.

The empathy, compassion and respect that they bring to each of their professions every day is worth celebrating. You can help recognize our employees for being exceptional. If you want to recognize an employee for the exceptional care and service they provided to you or a loved one, send them a [Bravo!](#)

To the entire Horizon team, I want to say thank you! I am very proud of the impact you have on your community.



**Have you earned your stripe?**

To date, **65 per cent** of Horizon employees and physicians have received their flu vaccine – way to go! Employee Health has been busy visiting departments throughout all Horizon facilities. If you missed them, please reach out so they can ensure you are not missed.

## Bulletin #21: Horizon Information

Nov. 24, 2020



Click [here](#) for contact numbers for Employee Health in each area.

If you received your vaccine from an external provider, please email your manager and [EmployeeHealth@HorizonNB.ca](mailto:EmployeeHealth@HorizonNB.ca). If Employee Health is unaware of your vaccination, you will miss out on our employee challenge – a chance to **win** coffee and treats with your department!

Every department that reaches **85 per cent** or above participation by **Wednesday, Dec. 2** will be entered to win a team coffee break. The draw will take place Friday, Dec. 4 and there will be a winning department in each region.



### CBE Pension Newsletter

This is being distributed on behalf of the Board of Trustees of the Shared Risk Plan for Certain Bargaining Employees of NB Hospitals.

The fall 2020 edition of **CBE Pension Newsletter** is now available at [vestcor.org/cbe](http://vestcor.org/cbe) under *Latest Information*.

Articles in this issue include:

- An update from your board of trustees
- Naming your beneficiary
- Life events: Returning from a leave of absence
- Your pension benefits are growing again
- Actuarial valuation update
- Mid-year investment report
- Quick tips for retirees
- 2021 pension payment dates
- Amendments to governing documents

Want to know more? You can always access older issues of the newsletter at [vestcor.org/cbe](http://vestcor.org/cbe) under *Communications*, and the newsletter is also posted to the Benefits page under *Newsletter*.



### **Multiple myeloma priority setting survey**

Horizon staff who work in the area of multiple myeloma are invited to participate in a survey launched by the Myeloma Priority Setting Partnership Canada to help determine the priorities for myeloma research in Canada.

The first phase of the survey was launched in October of 2019 to determine the most important questions to be answered through Myeloma research. The current survey will establish the Top 10 list of priority research questions.

Click [here](#) to complete the online survey. You will be asked to rank questions you see as the most important issues for future myeloma research.

Your participation will help influence important research that will have an impact on those living with myeloma.



### **Kronos outage and regular scheduled monthly server downtimes**

This is to inform you that we are planning an update to Kronos the week of Nov. 23.

During this period, Workforce ESP / Timekeeper applications will not be available.

Click [here](#) for more information on the Kronos update, as well as for information on the monthly downtimes.



### Cybersecurity alert – ransomware

*Original message distributed Nov. 17 by Gerry Fairweather, Chief Information Officer, GNB*

Please note that the City of Saint John's network has been impacted by a major cyber security event. Please do not open ANY emails originating from @saintjohn.ca staff at this time.

These attacks are typically initiated to a broad group of recipients or spear-phished against targeted individuals. Be extremely cautious about any emails you receive.

Click [here](#) to review steps on how to identify and report suspicious emails to your service desk.