



Notification of scheduled application / service outage or update

Application / Service: New Microsoft Office 365 advanced threat protection

Because of the increasing level of risk in information technology, SNB Technology Services have made a significant investment this year to acquire a number of systems and products to improve the security posture at GNB. Many of these systems are in place now or are being implemented.

Recently however, several new threats and vulnerabilities have been identified and require immediate attention. Surveillance agencies and federal authorities have been warning GNB and other jurisdictions about increased activity and possible on-going threats to our services.

Technology Services is pleased to announce that it is currently in the process of rolling out a new cybersecurity protection tool powered by Microsoft Office 365 ahead of another anticipated wave of email viruses currently spreading.

This tool will protect email sent to the regional health authorities email accounts. If this tool discovers a threat in an email or attachment, it will remove the offending part, and a note will appear in its place, advising the user of the removal.

Technology Services do not expect problems with the roll-out of this protection system, however any concerns should be raised to the IT Service Desk and will be addressed by the Infrastructure Application team.

If you encounter any difficulties, please contact the service desk for assistance: service@SNB.ca or 1-844-354-4357.